



Dear Members,

As we navigate these unprecedented times, we continue to make adjustments in light of the constant changes that have come with the COVID-19 crisis. We want to thank you for your patience as we have assessed the situation and determined the appropriate course of action. Health and wellness remain our priority, and we feel confident that we have come up with a solution that will help us all get through this together.

As a small business in the New Braunfels community, we depend on the support of our members in order to continue to serve you. We take pride in the fact that we can offer a no contract membership, and in that, members are able to cancel their accounts anytime. To those members who have been able to continue your membership, thank you. We appreciate your support more than you know. However, we completely understand that there are many people under financial distress who need to temporarily freeze their accounts. In a continued effort to support our employees, maintain our gym equipment and reopen our doors soon, we are asking for continued support from our members by offering the following options:

1. Your membership can be put on hold for the time being (refunds will be given if April dues have already been drafted), but new rates may apply when/if reactivating.
2. Keep your membership active this month. If the stay-at-home order is extended, your membership will be automatically put on hold and your rate grandfathered in upon reopening.
3. Continue to keep your membership active throughout the entire COVID 19 crisis at a discounted rate of \$25 per month. This option will extend for 2 months after the stay-at-home order has been lifted.

We want to reiterate how much we appreciate all of you and your support from the very beginning of our journey. Please do not hesitate to reach out if you need anything. Be safe.

Kindest Regards,
Robby Vance
CEO, StrengthBuilt Athletics